

# Patient Engagement Bundle

Give patients self-service online access to their healthcare accounts

Patients want convenience and accessibility in all aspects of their life—why not provide them the same for their healthcare? With Patient Engagement solutions from Experian Health, you engage patients with a personalized, user-friendly and secure web portal, powered by real-time, proprietary Experian credit data. By giving them online control over their accounts, you'll make it easier for them to make payments.

## How we do it

- **Patient Self-Service** – Our secure online portal enables patients to receive payment estimates, set up payment plans, apply for financial assistance, make payments and schedule appointments from their desktop or mobile device
- **Precise ID® with Digital Risk Score** – Protect healthcare identities during enrollment and at each login using multi-layer portal security with identity and device intelligence
- **Patient Schedule** – Convenient, 24/7 online appointment scheduling for better patient follow through
- **Patient Estimates** – Collect up-front and help patients make informed decisions by generating accurate pricing for authorized services before or at point-of-service
- **PaymentSafe®** – Provide your patients with a secure method of submitting payments online
- **Patient Statements** – Simplify and customize patient billing statements and include important updates and messages
- **Patient Gifting** – Help patients raise money through online crowdsourcing to pay their medical bills from your hospital

## What you get

Increase patient collections

Build patient trust

Help patients pay high-balance accounts

Improve patient satisfaction

## Reap the rewards of increased collections and patient satisfaction

With Experian Health's Patient Engagement solutions, you'll improve your revenue stream by engaging the self-pay patient and capturing the remaining balance due for services after insurance has been paid—all while reducing administrative expenses and collection costs.